

Meeting Minutes

Bennington Region E&D Committee Meeting
3/3/2022 at 9:30am

E&D Committee Member	Affiliation	Present
Mark Anders	BCRC Staff	Yes
Courtney Anderson	SVCOA	Yes
Dan Currier	VTrans	Yes
Fabricius, Carrie	Benn Sr Ctr	No
Joanne Larsen	UCS	No
Lynn Mazza	VCIL	No
Charlie Murphy	VCIL	Yes
Jim Ware	GMCN	Yes
Terence White	GMCN	Yes
Linda Wichlac	BPI	Yes
Katharine Otto	VTrans	Yes

Minutes:

- Call to order and introductions-Mark
- Minutes from previous meeting July 1, 2021-Mark
 - Jim: Previous minutes need to be adjusted to show that the Workplan was accepted.
- New Website-Jim
 - Jim: GMCN's website is updated. There is a new E&D services tabs, which have E&D Committee membership, meeting agendas and minutes, and resources.
- Presentation of E&D Funding Balances – Jim
 - Jim reviewed the balances for each organization and noted that 48% of funding remains to be drawn down.
- Review and acceptance of Work Plan – Jim Ware

- Dan: VTrans would like tracking of number of rides and number of rides denied.
 - Jim: GMCN almost never denies rides but they will add a line to record the info, even if it just a 0.
- Presentation of work plans annual performance measure VI, vii. Rider's Guide-Jim Ware
 - Rider's Guide is now on the website. A draft of a print version was sent to the Committee for comment. It will be a shorter, tri-fold version of what it on the website.
 - Courtney: Suggested adding color or photos to the cover to make it more appealing and making the type bigger.
 - Dan: Rutland has a good guide
- Customer Satisfaction Survey-Jim Ware
 - Jim: do we want open-ended questions or simple yes or no questions.
 - Katharine: suggested including some of the previous survey results with this survey.
 - Mark: asked to put previous survey results on this survey to make it clear that this is a follow-up from the previous survey which is a task on our Workplan.
- 3rd Annual Statewide E&D Committee Summit, June 2022-Jim Ware
 - Katharine: the E&D Summit will be in Burlington on June 3.
- Other business?-All
 - Charlie: will the covid funding that covers the 20% match for rides be ending?
 - Dan, the funding ends July 1.
- Adjourn
- It was decided the next meeting will be April 7 at 9:30